

## **Car Wash COVID-19 Reopening Protocol & Training Safety and Health Requirements**

In this time of considerable uncertainty, our first priority is the health and welfare of our customers and employees. We understand that we have an obligation to keep a safe and healthy car wash facility and must follow state and county laws regarding COVID-19 work safety practices. We would like to update you on what we are doing to address COVID-19 as we reopen.

We implemented several new policies and procedures to ensure our car wash operations follow the best practices to protect our employees and our customers. More than ever, keeping your car clean as a preventative measure is vitally important. To provide you an exceptional car wash experience, we have taken the following steps:

- Educated our employees about coronavirus and how to prevent transmission and our COVID-19 policies.
- Maintain minimum six-foot separation between employees and customers in all interactions at all times. When strict physical distancing is not feasible for a specific task, we use other prevention measures, such as the use of barriers, to minimize staff or customers in narrow or enclosed areas.
- We provide personal protective equipment (PPE) to our employees for the activity being performed. We require facial cloth coverings to be worn by every employee.
- We ensure frequent and adequate handwashing with adequate maintenance of supplies. We use disposable gloves where safe and applicable to prevent transmission on tools or other items that are shared.
- We have established a housekeeping schedule that includes frequent cleaning and sanitizing with a particular emphasis on commonly touched surfaces.
- We screen employees for signs/symptoms of COVID-19 at the start of a shift. We make sure sick employees stay home or immediately go home if they feel or appear ill. We follow the [cleaning guidelines set by the CDC](#) to deep clean and sanitize.

A site-specific COVID-19 Supervisor is at our car wash to monitor the health of employees and enforce our COVID-19 job site safety plan.

### **Car Washing Worksite- Specific Safety Practices**

Below is a list of requirements we follow to provide a safe back to work environment for our employees and customers.

#### **Social Distancing:**

- Gatherings of any size are prevented by taking breaks, performing activities and lunch in shifts. Any time two or more persons must meet, we ensure a minimum 6-feet of separation.
- We have identified “choke points” and “high-risk areas” at locations where our employees

and members of the public typically congregate so that social distancing is always maintained.

- We have minimized interactions during activities, ensure minimum 6-foot separation by physical barriers, and/or marking floors with tape.
- Limited interior vehicle cleaning to only one employee at a time.

**Sanitation and Cleanliness:**

- We frequently clean and disinfect frequently touched objects and surfaces.
- We regularly clean payment terminals, vacuum hoses, bay guns, wash selector equipment, and cleaning machines.
- We make disinfectants available to workers and customers throughout the location and ensure cleaning supplies are frequently replenished.
- We have trash cans available throughout the worksite.

**Sick Employee Plan:**

- We screen all workers at the beginning of their day by asking them if they have a fever, cough, shortness of breath, fatigue, muscle aches, or new loss of taste or smell.
- We have policies that encourage workers to stay home or leave the location when feeling sick or when they have been in close contact with a confirmed positive case. If they develop symptoms of acute respiratory illness, they must seek medical attention and inform their supervisor.

**Training:**

All on-site employees have been trained on the worksite's policies and all proper sanitization and social distancing protocols. Our employees have been educated on how to prevent COVID-19 transmission.

The changes detailed above comply with the recommended CDC guidelines. We thank you for your support and hope you stay well, stay safe, and take care of one another.

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